

1 Service Excellence Guaranteed

- Dedicated account manager providing direct communication and rapid response
- Real-time shipment tracking and proactive status updates
- Comprehensive documentation management ensuring accuracy and compliance



99.2%
On-Time
Delivery

Less than 0.1%
claims ratio

100%
Average client
satisfaction
rating

24/7 support
for immediate
issue
resolution

2 Proven Track Record

- Consistent 99.2%+ on-time delivery performance
- Less than 0.1% claims ratio
- Average client satisfaction rating of 100%
- 24/7 support for immediate issue resolution

3 Specialized Equipment and Services

- Expert handling of temperature-sensitive freight
- Extensive flatbed and specialized equipment network
- Nationwide coverage with strong carrier partnerships
- Flexible capacity to handle volume fluctuations



4 Documentation and Compliance

- Automated, accurate paperwork generation
- Digital document management system
- Real-time access to all shipping documentation
- Regulatory compliance expertise



5 Communication Excellence

- Single point of contact for all shipments
- Proactive status updates
- Immediate response to inquiries
- Regular performance reviews and reporting



6 Value-Added Benefits

- Cost optimization strategies
- Lane analysis and route optimization
- Market intelligence and rate trends
- Continuous improvement programs



7 Risk Mitigation

- Thoroughly vetted carrier network
- \$1M+ cargo insurance coverage
- Strict carrier compliance monitoring
- Regular performance audits



8 Why We're Different

- Family-owned business values with corporate capabilities
- Technology-driven solutions with a personal touch
- Focus on long-term partnerships, not just transactions
- Proven success with rapid-growth companies



Our Commitment

"At Jetline Transport, we don't just move freight – we build lasting partnerships based on trust, reliability, and excellence. Our success is measured by your success, and we're committed to being an integral part of your supply chain solution."